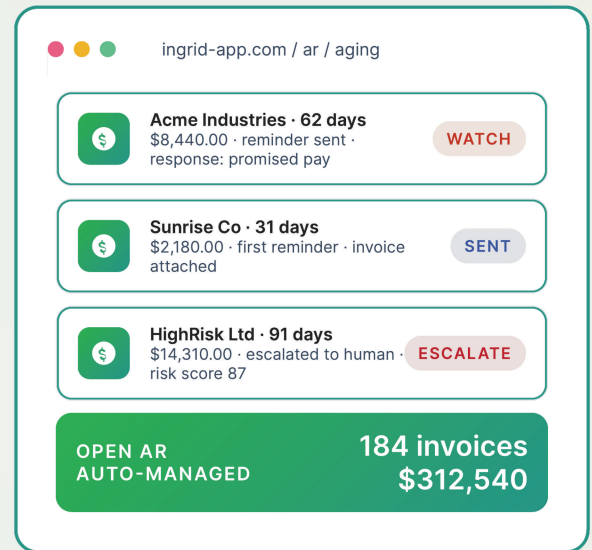


AR COLLECTIONS

Get paid sooner. Without chasing anyone.

Ingrid monitors every outstanding invoice in Spire and runs your collections process automatically. You define the rules — when to remind, when to escalate, who to involve. **Ingrid sends the emails, attaches the invoices, tracks the responses**, and only loops in your team when a human conversation is actually required.



Less chasing

More cash
Ingrid runs your playbook in the background

Days faster

Cash collected
Earlier reminders move money sooner

Always on

Auto monitoring
Every open Spire AR invoice, every day

No

Forgotten invoices
Reminders go out on time, every time

Three jobs. Done in the background.

AR PLAYBOOK

1

Automated Reminders

Set the cadence once. Ingrid sends personalized payment reminders on your schedule — invoice attached, customer details filled in.

First reminder	Day 30
Urgency	Day 45
Escalation	Day 60
Invoice PDF	Attached ✓

2

Custom Rules & Escalations

Define your dunning process once. Ingrid runs it consistently across every customer — with overrides for special accounts.

Big client	Extra rope
Chronic late	Tighter leash
End-of-timeline	Hand to human
Audit log	Every action ✓

3

AI Pattern Recognition

Ingrid learns each customer's payment behavior. Chronic late-payers get earlier reminders. High-risk accounts get flagged before the cash crunch hits.

Risk score	Live from Spire
Forecast	Cash flow
Predictive	Late-payer alerts
Aging dash	At-a-glance

WHY IT MATTERS

Less chasing. Faster cash.

Collections used to mean spreadsheets, sticky notes, and the awkward phone call. Ingrid does the work in the background — emails out, responses tracked, escalations triggered, dashboards updated. Your team only steps in when judgment is actually required. Your AR people get their week back.

Why AR teams love it

- ✓ **Hands-free reminders**
The follow-ups go out without anyone touching them — and they go out on time, every time.
- ✓ **Cash flow forecasting**
Project collections based on each customer's payment patterns. Spot the gap before it shows up in the bank.
- ✓ **Personalized at scale**
Every email customized with name, invoice number, amount, and due date — automatically. Never robotic.
- ✓ **AI risk scoring**
High-risk customers get earlier intervention. Surprises don't happen at month-end.
- ✓ **Aging dashboard**
Total AR by bucket, customer risk scores, every action taken, alerts for items needing attention — at a glance.
- ✓ **Customer-specific rules**
Big client gets more rope. Chronic late-payer gets a tighter leash. Exceptions apply automatically.

Ready to accelerate collections?

See Ingrid monitor a Spire AR aging report and start running automated reminders — all in under two minutes.

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